

# Qatar University College of Health Sciences-QU Health Department of Public Health Training Manual: Field Experience Course (PUBH 390)

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#### Introduction

This training manual provides guidance for the Field Experience Course PUHB 390. Third-year students enrolled in the Bachelor of Science in Public Health, with a concentration in Public Health Management, are required to register for this course during the Fall semester. The Field Experience course is designed to facilitate the application of theories, ethics, and principles from the public health discipline in practical settings. This manual aims to introduce the objectives and learning outcomes of the public health program, outline the specific objectives of the field experience course, clarify student responsibilities at both training sites and Qatar University, and define the roles of the course instructor and field supervisor.

# **Qatar University**

#### **Mission Statement**

Qatar University is the national institution of higher education in Qatar. It provides high quality undergraduate and graduate programs that prepare competent graduates, destined to shape the future of Qatar. The university community has diverse and committed faculty who teach and conduct research, which addresses relevant local and regional challenges, advances knowledge, and contributes actively to the needs and aspirations of society.

# **College of Health Sciences**

#### **Mission Statement**

In alignment with the Qatar Vision 2030, the mission of the College of Health Sciences is to prepare competent graduates who will contribute to the delivery of optimal healthcare, to promote research and scholarly activity and to prepare thh2 for careers in health care and higher education.

#### **Vision Statement**

The College of Health Sciences aspires to have its faculty, staff, and students achieve distinction in teaching, research, and community service, and for its health degree programs to be recognized as models of excellence and exceptional achievement.

# **Department of Public Health**

#### **Department Vision**

The vision of the Department of Public Health is fostering socially just, and equitable communities through holistic wellness.

#### **Department Mission**

The mission of the Department of Public Health is to propel public health excellence in teaching, research, and service through leadership, innovative approaches, and collaborative partnerships at the national, regional, and international levels.

#### **Public Health Program Objectives**

- **OBJ 1:** Provide students with comprehensive instruction in the international standards for public health
- **OBJ 2:** Teach students the concepts and practices of health promotion and disease prevention and the complexities of eliminating health disparities in human populations
- **OBJ 3:** Cultivate within students the ability to analyze public health policies and interventions, assessing their effectiveness and proposing possible alternatives
- **OBJ 4:** Teach students the basics of health service organization, financing, delivery and evaluation.

#### **Program learning Outcomes**

- **PLO 1:** Apply public health concepts as a broad and complex domain of professional practice and inquiry, with specific reference to the local context
- **PLO2:** Analyze local and international public health problems with inferences from history and milestone in the evolution of the public health field
- **PLO3:** Examine ethical issues relevant to public health practice, especially as they apply to local specificities, and justify proposed courses of action
- **PLO4**: Apply research skills to generate well-formed questions and approaches to answering them including research questions, data sources, and appropriate methodologies
- **PLO5:** Assess evidence used to implement and evaluate Public Health interventions
- **PLO6**: Communicate effectively about public health issues
- PLO7 HE: Design health education strategies and interventions
- **PLO8 HE**: Assess the appropriateness and impact of health education strategies and interventions
- PLO9 HM: Demonstrate leadership skills in public health
- PLO10 HM: Apply management theories and concepts to public health issues
- **PLO 11 HM**: Demonstrate knowledge of effective management of public health programs and interventions
- PLO12 HM: Demonstrate knowledge of effective management of public health services

#### Admission Criteria for Public Health Program and Field Experience

# The admission criteria specific to public Health major:

- Minimum secondary school grade for final year 75%
- Complete 12 CH with minimum GPA of 2
- The 12 CH should include STAT 101 with a minimum grade of C

**Prerequisites**: Students must finish PUBH 101 and PUBH 205 before registering in Field Experience.

#### Study Plan

#### Bachelor of Science in Public Health

#### **CONCENTRATION IN HEALTH MANAGEMENT**

FIRST YEAR [32] credit hours)				SECOND YEAR ([ 29] credit hours)					
	Fall Semest	er			Fall Semester				
Course No.	Course Title	Cred it Hour s	Pre- requisi tes	Concurr ent pre- requisit e	Cours e No.	Course Title	Cre dit Hou rs	Pre- requisites	Concurr ent pre- requisit e
CHEM 101	General Chemistry I	3			PUB H 202	Health, Behavior and Society	3		
CHEM 103	Experimental General Chemistry I	1		CHEM 101	BIO M 217	Human Genetics	3	MEDI 103	
PUBH 151	Biostatistics for health Sciences	3			BIO M 243	Introduction to Pathology	2		
MEDI 101	Human Structure and Function -1	3			Core curric ulum 4		3		
MEDI 102	Health Professions Education	3			Core curric ulum 5		3		
Core curriculum 1	English 202- English Language I Post Foundation	3							
Total Credit Hours in Semester 16				Total Credit Hours in Semester 14					
Spring Semester					Spring So	emester			

Course No.	Course Title	Cred it Hour s	Pre- requisi tes	Concurr ent pre- requisit e	Cours e No.	Course Title	Cre dit Hou rs	Pre- requisites	Concurr ent pre- requisit e
MEDI 103	Human Structure and Function -2	3	MEDI 101		PHA R 250	Microbiology for Health Sciences	3	MEDI 101	
PUBH 101	PHS: Principles and Practice	3			PUB H 201	Environmental Health and Disease	3		
BIOM 201	Medical Biochemistry	4	CHEM 101		PUB H 205	Research Methods for Public Health	3		
Core curriculum 2	English 203- English Language II Post Foundation	3	ENGL 202		Core curric ulum 6		3		
Core curriculum 3		3			Core curric ulum 7		3		
Total Credit	Hours in Semester			16	Total C	Credit Hours in Semeste	r		15
Tl	HIRD YEAR ([32	] credit	t hours)			FOURTH YEAR ([	27 ] cr	edit hours)	
	Fall Semest					Fall Sen			
Course No.	Course Title	Cred it Hour s	Pre- requisite s	Conc urrent pre- requis ite	Cours e No.	Course Title	Cred it Hou rs	Pre- requisites	Concurr ent pre- requisit e
PUBH 300	Public Health Professional Practice	1			PUB H 390	Field Experience	3	PUBH 300 & 310	
PUBH 301	Public Health Ethics	3	PUBH 101		PUB H 420	Design of Program Evaluation Systems	3	PUBH 101 & 205	
PUBH 303	Epidemiology	3	PUBH 101 & 151		PUB H 430	Health Economics	3	PUBH 303	
Core curriculum 8		3	-		PUB H 439	Public Health Preparedness	3		
Core curriculum 9		3			Major Electi ve		3		
Core curriculum 10		3							
Total Credit	Hours in Semester			16	Total C	Credit Hours in Semeste	r		15
	Spring Semester					Spring Se	emester		
Course No.	Course Title	Cred it Hour s	Pre- requisite s	Conc urrent pre-	Cours e No.	Course Title	Cred it Hou rs	Pre- requisites	Concurr ent pre- requisit e

				requis ite					
PUBH 230	Strategic Planning & Marketing	3			PUB H 341	Public Health Data Analyses	3	PUBH 151 or 205 or 303	
PUBH 306	Public Health Systems, Mgt, and Policy	3	PUBH 101		PUB H 499	Capstone	3	(90CH, PUBH 205, PUBH 303 and departme nt approval)	
PUBH 310	Needs assessment and Planning for Health Promotion	4	PUBH 205		Free Electi ve 1		3		
PUBH 320	Health Communication	3	PUBH 101		Free Electi ve 2		3		
Core curriculum 11		3							
Total Credit	<b>Hours in Semester</b>			16	Total (	Credit Hours in Semest	er		12

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# **Principles of the Ethical Practice of Public Health**

Below are the Principles of the Ethical Practice of Public Health, Version  $2.2 \otimes 2002$  Public Health Leadership Society.

- 1. Public health should address principally the fundamental causes of disease and requirements for health, aiming to prevent adverse health outcomes.
- 2. Public health should achieve community health in a way that respects the rights of individuals in the community.
- 3. Public health policies, programs, and priorities should be developed and evaluated through processes that ensure an opportunity for input from community members.
- 4. Public health should advocate and work for the empowerment of disenfranchised community members, aiming to ensure that the basic resources and conditions necessary for health are accessible to all.
- 5. Public health should seek the information needed to implement effective policies and programs that protect and promote health.
- 6. Public health institutions should provide communities with the information they have that is needed for decisions on policies or programs and should obtain the community's consent for their implementation.
- 7. Public health institutions should act in a timely manner on the information they have within the resources and the mandate given to them by the public.
- 8. Public health programs and policies should incorporate a variety of approaches that anticipate and respect diverse values, beliefs, and cultures in the community.
- 9. Public health programs and policies should be implemented in a manner that most enhances the physical and social environment.
- 10. Public health institutions should protect the confidentiality of information that can bring harm to an individual or community if made public. Exceptions must be justified on the basis of the high likelihood of significant harm to the individual or others.
- 11. Public health institutions should ensure the professional competence of their employees.
- 12. Public health institutions and their employees should engage in collaborations and affiliations in ways that build the public's trust and the institution's effectiveness.

# **Course Description: Field Experience Course – PUBH 390**

The field/culminating experience is an internship experience designed to integrate public health theory, knowledge, and skills in a practice setting, which results in a written report that demonstrates problem-solving skills, is overseen by a faculty member, and is designed around a major issue in one of the core disciplines in the degree.

#### **Course Objectives:**

- 1. Enable students to apply principles of Public Health in a practical, real-world setting, and to understand their role as public health professionals and how they fit into the organization.
- 2. Work on a public health project that utilizes/builds upon their skills and competencies essential to these skills in health promotion, health policy, public health research, and management.
- 3. Learn about the public health systems and their assessment through the lenses of equity, efficiency, and effectiveness.
- 4. Develop and apply management and budgeting skills essential for the effective operation of public health programs and organizations.
- 5. Demonstrate proficiency in financial management and the formulation of financial policies.
- 6. Exhibit foundational skills in program planning and evaluation within public health contexts.
- 7. Facilitate exploration of major public health organizations and familiarize students with agencies commonly involved in public health practice.
- 8. Teach students to communicate orally and in writing and to critically reflect on their public health skills and development.

#### **Course Learning Outcomes**

CLO1 Conduct economic analyses, including cost-effectiveness analysis, to inform public health management decision-making.

CLO2 Apply operations management principles to address organizational performance issues in health service organizations.

CLO3 Apply the principles of marketing analysis and planning to public health programs and health service organizations.

CLO4 Utilize research design and data management skills to conduct health policy and management research.

CLO5 Evaluate health care financing, regulatory, and delivery systems.

CLO6 Demonstrate written and oral communication skills to effectively communicate in professional health policy and community settings.

CLO7 Utilize advocacy, persuasion, and negotiation skills to influence health policy and management decision-making.

CLO8 Apply ethical decision-making in a health care context.

CLO9 Apply management problem-solving skills to improve the functioning of organizations and agencies in health systems.

CLO10 Demonstrate leadership, team-based collaboration, and conflict management skills.

CLO11 Work with and incorporate perspectives of culturally diverse groups.

#### **Training Sites and Rotations**

- Ministry of Public Health- Department of Health Education
- Ministry of Public Health- Department of Communicable Disease and Health Protection
- Ministry of Public Health- Department of non-communicable Disease and Health Promotion
- Ministry of Public Health- Department of Health care quality and patient safety.
- Primary Healthcare Corporation- Health centers
- Primary Healthcare Corporation-Headquarters
- Hamad Medical Corporation, Hamad General Hospital-Department of Diabetes Education
- Hamad Medical Corporation, Alwakra Hospital-Department of Diabetes Education
- Hamad Medical Corporation, Women's Hospital, Department of Breastfeeding
- Kulluna Health Promotion Initiative-Hamad International Training Center (HITC)
- Qatar Cancer Society
- Qatar Fund for Development.

# Student's Responsibilities at the Training Site and On QU Campus

- 1. Ask the training site supervisor to sign the attendance sheet each day upon arrival and departure from the site.
- 2. Inform the course instructor if you will be late/or absent.
- 3. Wear your lab coat with the college/department logo at the site.
- 4. Turn off your mobile phones and DO NOT use any other electronic devices during the training unless you are on break time.
- 5. Observe, learn (and apply if allowed by the supervisor) from the different processes and procedures related to health education and public health management at the site.
- 6. Ask for assistance, supervision, or any inquiry you may have from the supervisor/professionals at the site.
- 7. Attend a weekly class meeting with the course instructor to reflect on the training experience from the past week.
- 8. Submit a weekly report to the course instructor reflecting/giving feedback on your experience for the past week; lessons learned, challenges faced, and the role of a public health specialist.
- 9. Submit a final report reflecting on the training experience at PHCC Qatar University Health Center and deliver a PowerPoint presentation in the classroom for the course instructor and other classmates.
- 10. Fill the student exit survey after finishing the training.

# Course Instructor's (Training Coordinator's) Roles and Responsibilities

- 1. Divide students into groups, and direct each group to a training site based on the trainee's focus —health education or public health management —and on-site capacity to host trainees.
- 2. Communicate with site managers and supervisors to construct student rotation schedules.
- 3. Prepare a file for each student that includes an attendance sheet, a manual, supervisors' evaluation forms, and students' evaluation forms.
- 4. Introduce the training manual for students, which outlines the fieldwork objectives and the learning outcomes expected from this training. It also includes a supervisor's evaluation form and a student's exit survey to evaluate their experience. Each student will be asked to read the guidelines file, understand, and sign.
- 5. Provide students with a range of academic materials. These will mainly be made available through Blackboard and may include: e-books and documents; weekly required reading chapters; articles and chapters for further reading; websites to explore; videos; and handouts.
- 6. Meet with students weekly for 1 hour to discuss/reflect on their experience from the previous week, and have them submit a weekly report. In these weekly reports, students will reflect critically on the public health skills and development by focusing on a specific topic suggested by the coordinator, address lessons learned, and challenges faced during the training. During these meetings, the coordinator will assist students in resolving any training-related issues.
- 7. Have routine meetings with all supervisors to monitor the progress of all students. The coordinator needs to be aware of the students' weaknesses and strengths. Typically, there will be about 2 meetings per week with the supervisors and trainers.
- 8. Perform random spot checks at sites to ensure students are in their places, monitor student performance, and follow up with supervisors.
- 9. Communicate the objectives and student learning outcomes of the field experience training course *clearly and frequently* to the clinical/ training site coordinators, managers, supervisors, and students.
- 10. Collect weekly evaluations and keep track of and read all student reports completed during their rotations.
- 11. Keep track of students' casual and sick days and document them.
- 12. Correspond daily with supervisors and students to resolve any issues that may arise. This is normally done via email or phone.
- 13. Update the training manual to accommodate any changes that occur during the semester, including assignments, evaluations, or other pertinent happenings.

- 14. Assert disciplinary action on students who do not abide by the policies of the program or who show a lack of effort.
- 15. Update the assignments, experiences, and evaluations for every rotation based on supervisors' and students' feedback, as well as any advances in the field.
- 16. Collect and grade final reports, final presentations, and supervisors' evaluation forms to evaluate the student performance in the field experience course and practicum.
- 17. Send the exit survey (student evaluation form) to all students to gather feedback on the field experience training.

# Site Supervisor/Professional's Role and Responsibilities

- 1. Discuss the site's policies and regulations that students must follow during the training period.
- 2. Sign the student attendance sheet on each training day at arrival and departure from the site.
- 3. Direct the student to the training site.
- 4. Help the student plan, organize, and implement the duties assigned to her. Monitoring students conduct and performance during their training.
- 5. Inform the course instructor of students' weaknesses and strengths.
- 6. Complete supervisor evaluation forms.
- 7. Maintain communication with the course instructor (clinical coordinator) through available meetings, correspondence, telephone contacts, and on-site visits.

# **Forms and Templates**

- 1. Student's weekly report template and rubric
- 2. Student's final report outline
- 3. Supervisor's evaluation forms (1&2)
- 4. Student's exit survey.

# **Student's Weekly Report Template**

Student Name:	Site:
Week Number: Hours Worked:	
nouis worked.	
Activities: Describe the nature of the work you have been do	ping/Describe weekly experience
1.	
2.	
3.	
<u>Observations</u>	
1.	
2.	
3.	
Planning for Next Week	
1.	
2.	
Challenges /concerns you may have	
Recommendations and suggestions	
Conclusion	

# **Student's Final Report Outline**

The final report should reflect on the student's experience at (site name). In this report, a student should describe:

- Work/activities and responsibilities assigned to the student during the training.
- Skills and competencies developed through this training and how they will shape students' future profession as public health specialists.
- Challenges/problems a student faced during training.
- Recommendations and suggestions for improving the field experience course.

# **Supervisor's Evaluation Form-1**

Students Name:	ID:
Supervisor Name:	Title:
Training Site:	Phone No:
Days Absent:	Reason:
Days Late:	Reason:

Note: The purpose of this evaluation is to make students aware of areas that needs improvement and enable the course instructor evaluate student's performance for academic credit.

Please evaluate the student's performance by placing a check mark in the appropriate boxes, using the work you have observed the student doing as a basis.

#### 1) Affective Behavior

Personal Interactive Skills	Excellent	Good	Fair	Poor	N/A
Effectively communicate and cooperates with peers					
Establishes or strive toward effective rapport with peers					
Effectively and accurately submits hand written documents					
Cordially communicate and interact with peers, supervisors and instructors					
Effectively communicate with instructors					
Professional Demeanor					
Strives to have a pleasant manner					
Demonstrates interest in learning					
Demonstrates perseverance					
Demonstrates promptness and dependable attendance					

#### 2) Performance Tasks

	Excellent	Good	Fair	Poor	N/A
Apply theories from health education field learned in classroom.					
Abide with ethics and principles of health education.					
Exhibit professional skills and competencies essential to these skills in research, education, management, and assessment.					
Exhibit creativity in suggesting new ideas and problem-solving skills					
Reflect critically on the public health skills and development					
Other Comments:					
Signature					

Date \_\_\_\_\_

#### **Supervisor's Evaluation Form-2**

Students Name:	ID:
Supervisor Name:	Title:
Training Site:	Phone No:
Days Absent:	Reason:
Days Late:	Reason:
•	

Note: The purpose of this evaluation is to make students aware of areas that needs improvement and enable the course instructor evaluate student's performance for academic credit.

Please evaluate the student's performance by placing a check mark in the appropriate boxes, using the work you have observed the student doing as a basis.

1) Supervised Student was prepared	Excellent	Good	Fair	Poor	N/A
Comes ready to work daily					
Reports to work on time and does not leave until designated time					
Takes initiative to do more than what is expected					
Accepts responsibility for her actions					

#### 2) Utilizes Effective Verbal and Written Communication Skills

A. Verbal Communication	Excellent	Good	Fair	Poor	N/A
Effective communication with colleagues and supervisors					
Speaks in a clear, professional manner to convey accurate information					
Actively participates in health care team interactions					
Listens actively and effectively					
B. Written Communication					
Writes clearly, concisely, and logically					
Uses appropriate terms and abbreviations					

Uses correct grammar and spelling			
Understands professional, ethical and legal aspects of documentation			

# 3) Demonstrates Effective Personal Management and Problem-Solving Skills

	Excellent	Good	Fair	Poor	N/A
Demonstrates Initiative					
Follows Directions					
Demonstrates logical Problem-Solving Approach					
Seeks out necessary resources					
Uses resources efficiently and effectively					
Asks appropriate questions					
Proposes relevant solutions to problems					

# 4) Promotes Effective Professional Relationships

	Excellent	Good	Fair	Poor	N/A
Interacts well with peers, supervisors, and other staff members					
Works as an effective team member with peers, supervisors, and other staff members					
Communicates with respect					
Displays positive attitude for learning					
Demonstrates effective decision making					
Processes all necessary information using appropriate resources					
Reaches appropriate decisions					

Makes appropriate professional judgments within limits of			
current expertise/education			
Demonstrates critical thinking in decision making			
Demonstrates leadership potential			
Uses good judgment concerning when to seek help			
Maintains confidentiality of information			
Conducts self with integrity and fairness and high standards of professional ethics			
Displays professional appearance and behavior			
Completes educational objectives specific to rotation			
Strengths to be emphasized:			
Areas to be improved or developed:			

Signature \_\_\_\_\_

ID:

Department:

Semester:

# Field Experience Survey (Student exit survey)

A) Please evaluate your performance by placing a check mark in the appropriate boxes, reflecting on what you have accomplished instead of what you may be

Students Name:

Able to identify problem/assess client interest and

Formulates educational/service goals and

Delivers service or educational program

Selects educational or service strategies to the

objectives

situation

effectively to clients

Training Site:

Program:

able to do.

	Excellent	Good	Fair	Poor	N/A
Of scientific basis for public health					
Of methods to assess & analyze health needs of he community target population					
Of appropriate theories/models of behavior change					
Of individual, small and/or large group public nealth strategies					
Of relevant public health policies and practices at he state, federal and local level					
Of community resources					
Of models for designing and implementing Public nealth programs					
Of effective management practices such as planning, budgeting, marketing, staffing					
Of effective methods of program evaluation					

Excellent

Good

Fair

Poor

N/A

Makes Optimum use of available service/resources			
Develops measures to evaluate program effectively			
Prepares appropriate reports/maintenance records			
Plans and organizes time effectively			
Accomplishes assigned tasks with a minimum of supervision			
Makes sound decisions by using good judgment and common sense			
Produces accurate, thorough work			
Expresses self well in oral and written work			
Follows policies and procedures			

# 3) Relationship with Staff/Clients

	Excellent	Good	Fair	Poor	N/A
Works harmoniously with colleagues					
Works harmoniously with support staff					
Works harmoniously with representatives of other agencies					
Participates effectively with group situations					
Communicates effectively with clients					
Communicates effectively with staff					

# 4) Personal Traits and Attitudes

	Excellent	Good	Fair	Poor	N/A
Possesses emotional stability and maturity					
Is mentally active and attentive					
Shows leadership qualities					
Shows interest & enthusiasm for assigned activities					
Recognizes own strengths and weaknesses					
Responds positively to supervision					

# 5) Potentials

	Excellent	Good	Fair	Poor	N/A	
--	-----------	------	------	------	-----	--

	Shows potentialities of becoming an effective site employee	_
_	Has potential for contributing to profession	_
H	Has potential for supervisory & administrative work	
C	Comments:	
<u> </u>		
В	3) Please answer the following open-ended questions to evaluate your experience at the	
tr	raining site.	
1.	. Describe tasks assigned to you during your training.	
2.	. Describe the learning experience at this site?	
	A. What experience(s) were most helpful? Why?	
	B. What experience(s) were least helpful? Why?	
3.	. Do you receive adequate supervision and guidance from your site supervisor?	
4.	. What feedback or recommendations do you have to improve the field experience at the site?	
5.	. Would you recommend other students attend this training site?	
6	Other comments:	

